



ADA Link is your local care finder service here to help older Queenslanders in need to access aged care and other services they might need in their communities.

We can provide specialist support to those older people who need extra help to navigate their way through systems to get the services they need in place and working for them.

Our services are free, confidential and independent.



ADALink

Connecting seniors in need to services and support

Contact us

Phone: 1800 818 338

Email: info@adalink.com.au

adalink.com.au

ADA Link operates under Aged and Disability Advocacy Australia and is funded by the local Primary Health Network to deliver the Australian Government care finder program.

ADA Link is a care finder provider in the Brisbane South, Darling Downs and West Moreton, Western Queensland and Northern Queensland Primary Health Network regions.

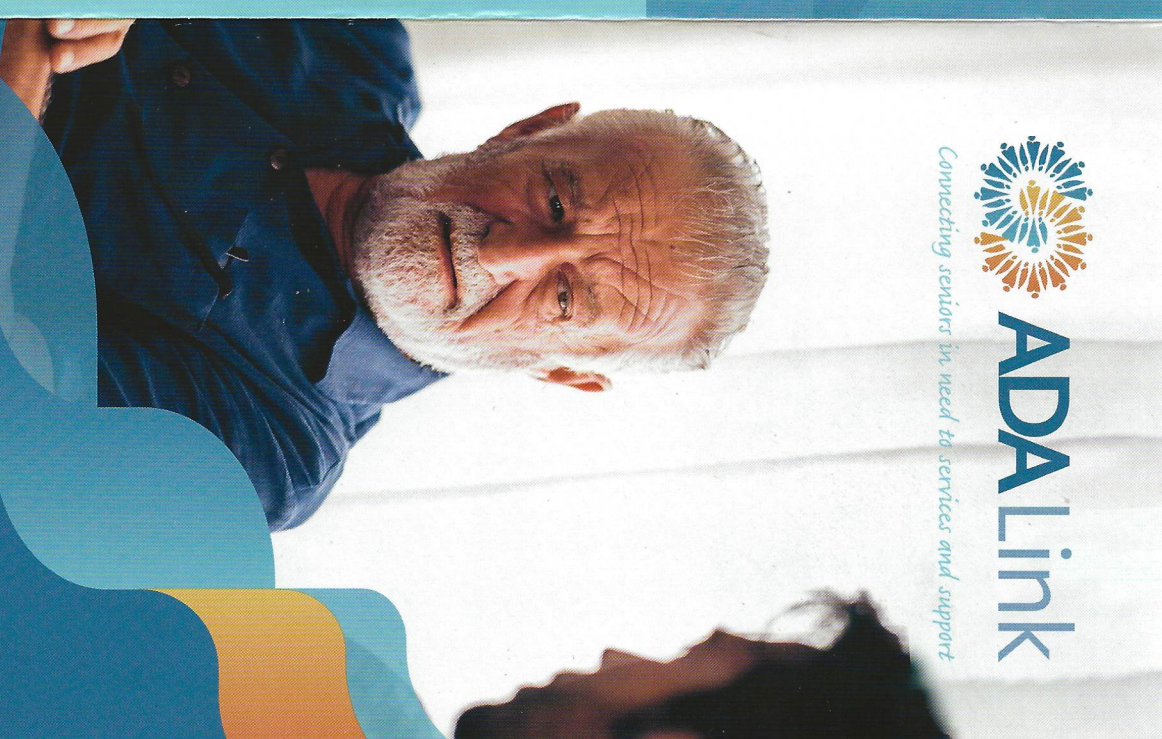
 **If you require an interpreter, please phone: 131 450**

ADA Australia acknowledges the Traditional Custodians of this land and pays respect to Elders, past, present and emerging.



ADALink

Connecting seniors in need to services and support



Your link to practical outcomes for seniors in need

How does ADA Link work?

We accept referrals from local organisations that come into contact with older people who might need more support to access aged care and other relevant services.

ADA Link's Community Connectors will then meet with the person, usually at their home, or wherever they choose, and get an understanding of the person's situation.

We will then support the person to work through the steps required to access the services they need, and which are available to them.

The person must give consent for you to provide any information to ADA Link.

Older people who need support can also get in contact with ADA Link directly.



What help can we provide?

ADA Link has a team of Community Connectors who are aged care and community specialists. We know what help is available at a national, state and local level, and how to access it.

We can help with:

- talking to My Aged Care and arranging an assessment
- attending and providing support at the assessment
- finding and short-listing aged care providers in the area
- completing forms and understanding aged care service agreements
- checking-in once services are up and running to make sure everything is OK
- solving other challenges and connecting to supports in the community, such as health, mental health, housing and homelessness, drug and alcohol services and community groups.



Who might need our help?

ADA Link is specifically designed to help older Queenslanders who need extra support to navigate systems. For example, people who:

- are isolated and have no carer or support person who can help them
- have difficulty communicating because of language or literacy differences
- find it difficult to understand information and make decisions
- are reluctant to engage with aged care or government services
- would be in a crisis situation if they do not receive services.

